

PERFORMANCE MEASURES - DEFINITIONS AND EXAMPLE

Listed below are performance reporting definitions and an example of a possible format for agency reporting of select performance measurement data of the agency. Each measure would be associated with a goal or objective of the agency to determine the extent to which the agency is achieving its goal or objective.

DEFINITIONS

Performance measurement data - Performance measures, performance targets, performance results, and related analytical, explanatory, and supporting information.

Performance measure - A quantitative or qualitative indicator used to assess the outcome or result of an agency or department goal or objective. **(Example - Recidivism rate)**

Performance target - A numeric value established for a performance measure to identify an **expected** level of agency or department performance for a specified time period. **(Example - For 2003 - 15 percent)**

Performance result - A numeric value relating to a performance measure calculated or determined based on actual agency or department performance for a specified time period. **(Example - For 2003 - 16 percent)**

EXAMPLE

Agency goal or objective - To maintain or reduce the number of inmates by reducing the inmate recidivism rate.

Recidivism Rate	2000	2001	2002	2003	2004	2005	2006	2007
Target	17%	17%	16%	15%	15%	14%	14%	13%
Result	19%	18%	17%	16%	15%			

The agency would also provide explanations of the reasons why variances occurred in certain years and, to the extent possible, how the agency's recidivism rate compares to other states' rates or national benchmarks. The establishment of the target would also be established based, to the extent appropriate, on other states or national benchmarks.