

### North Dakota Behavioral Health System Study – July 2018 OVERVIEW

This report presents the findings from the North Dakota Comprehensive Behavioral Health Systems Analysis, conducted by the Human Services Research Institute for the North Dakota Department of Human Services Behavioral Health Division.

The Human Services Research Institute (www.hzri.org) is an independent, nonprofit research institute that helps public agencies develop effective, sustainable systems to deliver high-qualify health and human services and supports in local communities. In the behavioral health space, our goal is to deliver actionable, visible, and cultivally relevant statlegies that emprower service users and promote wellness and resouvery.

This work and report is rooted in a vision of a good and modern behavioral health system:

- 1. prevent mental health and substance use problems before they occur
- identify and intervene early
- 3. person-centered, trauma-informed, culturally responsive services
- 4. recovery-oriented services and supports

This work is also informed by the social determinants of health (education, employment, housing, social support and access to healthcare).

Roughly 10% to 20% of health determinants derive from medical care – while social, behavioral, and environmental
factors account for the remaining 80% to 90% of health outcomes.

This 250 page report provides more than 65 recommendations in 13 categories.

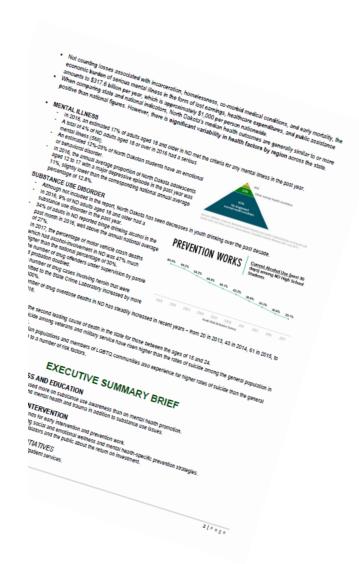
#### CONSIDERATIONS:

- Countiess individuals are struggling with undiagnosed, preventable conditions that won't appear in provider or medical
  claims data. This obstacle is compounded by the typical barriers to accessing care for behavioral health issues, including
  misperceptions and stigma, retraumatization, and fears of criminal justice and child welfare system involvement.
- Individuals who do receive care experience a fragmented service system, with separate silos delivering mental health, substance use, general health, and social welfare services.
- Health and behavioral health systems allocate the lion's share of their resources to treatment with relatively few investments in prevention.
- An overarching theme that emerged in our analysis is that North Dakota's behavioral health system—like many others
  throughout the country—pours a majority of its resources into residential, inpatient, and other institution-based services
  with relatively fewer dollars invested in prevention and community-based services. These arrangements are inefficient
  from a cost perspective and undesirable from a population health perspective.
- Strategies must allow the state to disinvest from costly and undesirable institutional services and reinvest funding
  upstream to promote population health and prevent and reduce the need for intensive behavioral health services.

#### WHY BEHAVIORAL HEALTH?

- In recent years, stakeholders in North Dakota have increasingly called for improvements in the State's behavioral health system, citing unmet treatment needs and insufficient investments in prevention.
- The lived experience of people with serious mental health conditions and substance use disorders is characterized by lower rates of employment and education and a lower quality of life than the general population.
- People with significant behavioral health needs have a higher incidence of preventable medical conditions.
- In fact, people receiving publicly funded behavioral health services die an average of 25 years earlier than the general
  population.
- Mental health and substance use disorders are highly disabling, ranking #1 in years lost to disability worldwide.





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## RECOMMENDATIONS

This 250 page report provides more than 65 recommendations in 13 categories.

- 1. Develop a comprehensive implementation plan
- 2. Invest in prevention and early intervention
- 3. Ensure all North Dakotans have timely access to behavioral health services
- 4. Expand outpatient and community-based service array
- 5. Enhance and streamline system of care for children and youth
- 6. Continue to implement/refine criminal justice strategy
- 7. Engage in targeted efforts to recruit/retain competent behavioral health workforce
- 8. Expand the use of tele-behavioral health
- Ensure the system reflects its values of person-centeredness, cultural competence, traumainformed approaches
- 10. Encourage and support the efforts of communities to promote high-quality services
- 11. Partner with tribal nations to increase health equity
- 12. Diversify and enhance funding for behavioral health
- 13. Conduct ongoing, system-side data-driven monitoring of needs and access



### **NEXT STEPS**

These recommendations were far-reaching in scope and interconnected, and many involved continuations and enhancements of existing initiatives and projects across multiple state and local agencies. To that end, the first recommendation – to develop a comprehensive implementation plan – and the last recommendation – to conduct ongoing, system-wide, data-driven monitoring of need and access – were crafted to set the course for a sustainable process for coordinated, data-driven system improvement activities across all areas.

## **NEXT STEPS**

Department of Human Services Behavioral Health Division contracted with Human Services Research Institute (HSRI) to begin the implementation process:

Task	Timeframe
Phase 1: Planning	September to October 2018
Phase 2: Prioritization and Refinement	November to December 2018
Phase 3: Initiation	January to March 2019
Phase 4: Monitoring and Sustaining	April 2019 to June 30
Total	July, 2018 – June, 2019

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Work begins with organizing recommendations that require statutory changes, agency policy edits, strategies requiring funding, actions required by licensing boards, advocacy opportunities or training and technical assistance opportunities.

## DHS Implementation

MA – Medicaid Division CFS – Children and Family Services Division BHD – Behavioral Health Division FS – Field Services Division

HSRI Report Recommendation	MA	CFS	BHD	FS	Example
1 - Develop a comprehensive implementation plan			✓		Contract with HSRI for implementation plan (BHD)
2 - Invest in prevention and early intervention	<b>√</b>	✓	✓		Expand services for prevention activities for at-risk families to be consistent with goals of Family First legislation (CFS) increased BG from 20% to 25% prevention & early intervention
<b>3</b> - Ensure all North Dakotans have timely access to behavioral health services			✓	✓	Crisis services and open access implementation (FS) SUD Voucher (BHD) Resource communication (FS)
4 - Expand outpatient and community-based service array	<b>√</b>	✓	✓	✓	Explore options to adjust the 15k threshold for family support services (MA) Team based services (FS)
<b>5</b> - Enhance and streamline system of care for children and youth	✓	✓	✓	✓	Finalizing 4e agreements with tribes and enhancing partnerships (CFS) Reducing utilization of residential services (CFS & BHD) Multisystemic Therapy (FS)

## **DHS Implementation**

HSRI Report Recommendation	MA	CFS	BHD	FS	Example
<b>6</b> - Continue to implement/refine criminal justice strategy		✓	✓		Implement Free Through Recovery as diversion (BHD) Implement dual status youth initiative recommendations (CFS) Suspend rather than terminate enrollment for those incarcerated (MA)
<b>7</b> - Engage in targeted efforts to recruit/retain competent behavioral health workforce	✓		✓	✓	Contract with UND to develop North Dakota behavioral health workforce plan to implement (BHD) Opportunities for training & residency programs (FS)
8 - Expand the use of tele- behavioral health	✓		✓	✓	Contract with UND for current access and recommendations of tele-behavioral health services (BHD) Expand services in western ND (FS)
9 - Ensure the system reflects its values of person-centeredness, cultural competence, trauma-informed approaches	✓	✓	✓	✓	All division to ensure identified values are implemented and followed at all levels of business (CFS, BHD, FS, MA)

## **DHS Implementation**

HSRI Report Recommendation	MA	CFS	BHD	FS	Example
10 - Encourage and support the efforts of communities to promote high-quality services	✓	✓	✓	✓	Utilization of best practices in SUD & SMI treatment (FS) Quality based purchasing and requirements (BHD)
11 - Partner with tribal nations to increase health equity	✓	✓	✓	✓	Continue ongoing efforts to improve access and reimbursement (MA) Provide support around 4e foster agreements (CFS) Partner with tribes to provide funding & services (BHD)
12 - Diversify and enhance funding for behavioral health	✓	✓	✓		Utilization of value based payment models (BHD) Opportunities for innovative funding models to incentivize home and community living (CFS)
13 - Conduct ongoing, system- wide data-driven monitoring of needs and access	<b>✓</b>	✓	✓	✓	Contract with HSRI for monitoring and outcome reporting of HSRI report implementation (BHD) utilization of new EHR (FS)



#### North Dakota Department of Human Services' Behavioral Health Division Strategic Plan

#### Adult Substance Use Disorder



 Improve access to quality services <sup>3,4,9,10</sup>



2. Develop and enhance recovery support services<sup>4</sup>



Develop early intervention capacity<sup>2/2</sup>



 Stop shame and stigma surrounding addiction<sup>10</sup>



 Develop diversion capacity and support individuals with substance use disorder in the justice system<sup>6</sup>

#### Adult Mental Health



1. Increase capacity for community-based services<sup>2/4/8/20/22</sup>



 Develop and enhance recovery support services<sup>4</sup>



 Develop early intervention capacity<sup>2/9</sup>



4. Stop shame and stigma surrounding mental illness and promote mental health<sup>10</sup>



5. Develop diversion capacity and support individuals with mental illness in the justice system<sup>6</sup>

#### Children's Behavioral Health



 Increase capacity for community-based services<sup>3/4/9/10</sup>



Improve family-driven services and supports<sup>5</sup>



3. Develop early intervention capacity<sup>2/2</sup>



 Improve access to quality services<sup>10</sup>



 Partner with schools to support children's behavioral health across the continuum<sup>5</sup>



 Develop diversion capacity and support individuals in juvenile justice<sup>6</sup>

#### Prevention/Early Intervention



1. Increase implementation of effective prevention statewide<sup>2/3/10</sup>



2. Decrease underage drinking<sup>2</sup>



Decrease adult binge drinking and related consequences<sup>2</sup>



 Decrease opioid misuse and overdose<sup>2</sup>



 Develop early intervention capacity<sup>2/3</sup>

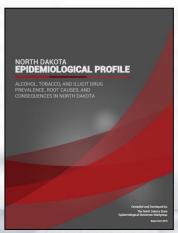
# State Epidemiological Outcomes Workgroup (SEOW)

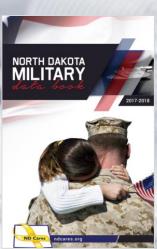
#### **Mission Statement:**

Identify, analyze, and communicate key substance abuse and related behavioral health data to guide programs, policies, and practices











www.prevention.nd.gov/data





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