

Project Corrective Measures

Bank of North Dakota: Managed File Transfer

Background

- After the last baseline, the vendor delivered the changes later than planned
- Amount of time planned for system review and final configuration took longer than planned
- The use of Active Directory has complicated the set up for users and magnified the complexity of configuring/developing the system

Lessons Learned

- Creation of event rules and workflow required to achieve the functionality needed was much more complex and involved than anticipated
- Time for configuration/development UAT was significantly underestimated

Recovery Strategy

- Recovery was not possible
- A replan of the schedule and budget is underway
- Additional time is being added to ensure the system is stable prior to completing UAT