



**COLLABORATIVE
VOCATIONAL SUPPORT
PROGRAM SURVEY**
RETURN TO WORK DIVISION
SFN 60832 (12/2015)

1600 E Century Ave, Ste 1
PO Box 5585
Bismarck ND 58506-5585
Telephone 800-777-5033
Toll Free Fax 888-786-8695
TTY (hearing impaired) 800-366-6888
Fraud and Safety Hotline 800-243-3331
www.workforcesafety.com

Thank you for participating in the Collaborative Vocational Support Program. In order to continue to improve the program, we would appreciate your feedback regarding your experience. Please read the following statements and choose the answer that is right for you and comment in any area, especially if you disagree or are unsure.

	Strongly disagree 1	Somewhat disagree 2	Somewhat agree 3	Strongly agree 4	N/A
Mental health counseling session(s)					
The services provided assisted you in adjusting to your work injury.	1	2	3	4	N/A
Comments					
The counselor provided my family with the necessary skills to better cope with the work injury.	1	2	3	4	N/A
Comments					
The timing of my referral for counseling services was appropriate.	1	2	3	4	N/A
Comments					
Financial counseling session(s)					
The financial management techniques I received will assist me in better managing my finances.	1	2	3	4	N/A
Comments					
The timing of my referral for financial counseling was appropriate.	1	2	3	4	N/A
Comments					
Do you have any recommendations for improving the services provided?					
If you have questions or comments and would like a return call, please provide your name and contact number.					

Collaborative Vocational Support Program Survey

	Mental health counseling session(s)		Financial counseling sessions(s)			
	The services provided assisted you in adjusting to your work injury	The counselor provided my family with the necessary skills to better cope with the work injury	The timing of my referral for counseling services was appropriate	The financial management techniques I received will assist me in better managing my finances.	The timing of my referral for financial counseling was appropriate.	
1	4	4	4	3	N/A	N/A
2	4	4	N/A	4	4	4
3	4	4	N/A	2	N/A	N/A
4	3	3	4	3	N/A	N/A
5	N/A	N/A	N/A	N/A	N/A	N/A
6	4	4	4	4	N/A	N/A
7	2	2	1	2	1	2
8	N/A	N/A	N/A	N/A	1	1
9	4	4	4	4	N/A	N/A
10	2	2	4	3	N/A	N/A
11	3	3	4	4	N/A	N/A
12	2	2	4	1	N/A	N/A
13	4	4	4	4	1	3
14	N/A	N/A	N/A	N/A	4	4
15	N/A	N/A	N/A	N/A	N/A	N/A
16	4	4	N/A	1	4	1
17	3	3	N/A	3	N/A	N/A
18	4	4	4	4	N/A	N/A
19	3	3	4	3	N/A	
20	3	3	N/A	4	1	2
21	4	4	4	4	N/A	N/A
22	3	3	2	1	2	2
23	4	4	4	4	4	4
24	3	3	3	3	2	2
25	4	4	3	3	N/A	
26	3	3	4	2	N/A	1

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	Mental health counseling session(s)			Financial counseling sessions(s)		
	The services provided assisted you in adjusting to your work injury	The counselor provided my family with the necessary skills to better cope with the work injury	The timing of my referral for counseling services was appropriate	The financial management techniques I received will assist me in better managing my finances.	The timing of my referral for financial counseling was appropriate.	
27		4	4	3	N/A	N/A
29		N/A	N/A	N/A	N/A	N/A
30		N/A	N/A	N/A	N/A	N/A
Average		3.27	3.40	3.09	2.00	2.33

Comments:

The services provided assisted you in adjusting to your work injury

I have a ways to go. I still don't have a new career (sp) or hobby

The counselor provided my family with the necessary skills to better cope with the work injury

Yes good-gave us something things about

The timing of my referral for counseling services was appropriate

Could have longer timeframe than 60 days

Ran out of days. Had surgery so did not continue

I wish it had been sooner. My insistence or holding on to my identity beigh (sp) bared (sp) on my job made this harder than needed.

The financial management techniques I received will assist me in better managing my finances.

Have not used this yet, maybe later-if still available

Never received a call

Didn't attend

Didn't go

Did not attend. Would not have been helpful

Did not attend

Did not attend

Did not attend

I need this—how do I sign up? Where do I go to get advice?

The timing of my referral for financial counseling was appropriate

May have been helpful earlier

I have a financial planner so not need these services!!

General Comments:

- *Possibly a longer time frame- people getting distance from services with other scheduled things have a hard time making in such as short time. Would there be anyone closer to our area*
- *Did not attend financial sessions. Wishes the services would have been provided sooner. Whishes she would have known her family could attend. Services should be provided for her kids. Still wants financial services.*
- *Counselor was good. Would be nice to have closer to our area and longer time frame to go to them-Only had 2 sessions because of distance from home and weather. We are 100 miles from Fargo-1 way.*
- *Spoke well of Gail. IW had great comments about Mike. Could have used more counseling sessions and closer together.*
- *Gail was very comforting. Very kind. Found it to be helpful. Gave me comfort.*
- *Financial—was told that it would cost IW \$600 for the services after the 3 session were done. Mental Health—Gail was very nice. "I really enjoyed it" Did not feel the services were helpful.*
- *Counselor was good. Would be nice to have closer to our area and longer time frame to go to them-Only had 2 sessions because of distance from home and weather. We are 100 miles from Fargo-1 way.*

- *Wished the services would have been offered sooner. Very helpful. Did not attend the financial services.*
- *Gail was nice. Did not attend the financial services but thought it would have been helpful.*
- *Very helpful. Dean helped with depression. Helped me get on track. It's a slow process. Did not attend the financial counseling sessions.*
- *Financial --Did not do much for him. Didn't find it helpful.*
- *Could have been offered earlier. Never saw Gail because IW felt it wouldn't be helpful. It could be a good program but didn't do anything for me.*
- *Found it to be helpful. Did not attend any of the financial counseling sessions because he was moving.*
- *Should have been offered earlier. At the time I started rec. services. (Time of claim) Feels strongly about this . It did help.*
- *Never attended any of the financial sessions. "The services can't hurt"*
- *Liked the sessions. Felt it to be helpful. "A good tool for me" Found Gail to be helpful.*
- *Did not find the program helpful.*
- *The services would have been helpful earlier in the claim. More than 6 sessions would have been helpful.*
- *Need more financial counseling.*