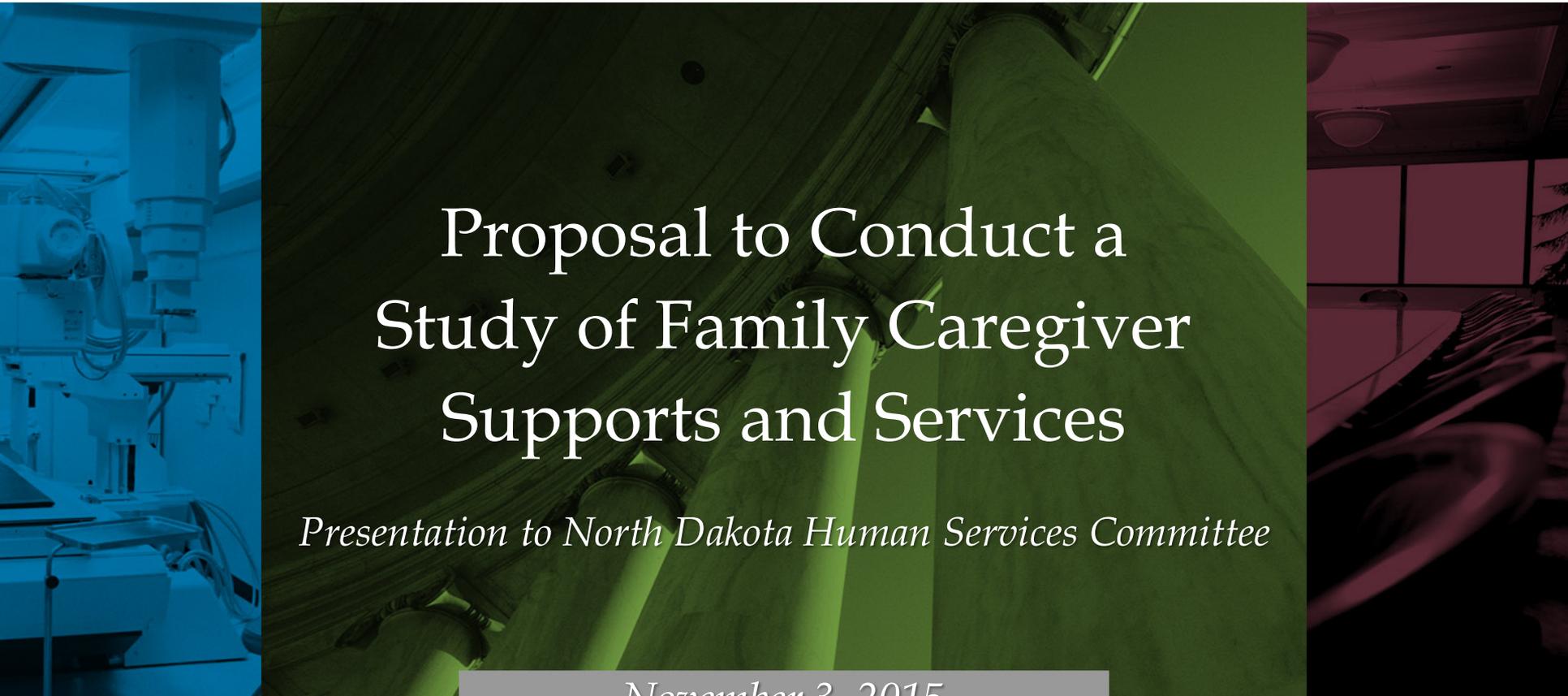


HEALTH MANAGEMENT ASSOCIATES



Proposal to Conduct a Study of Family Caregiver Supports and Services

Presentation to North Dakota Human Services Committee

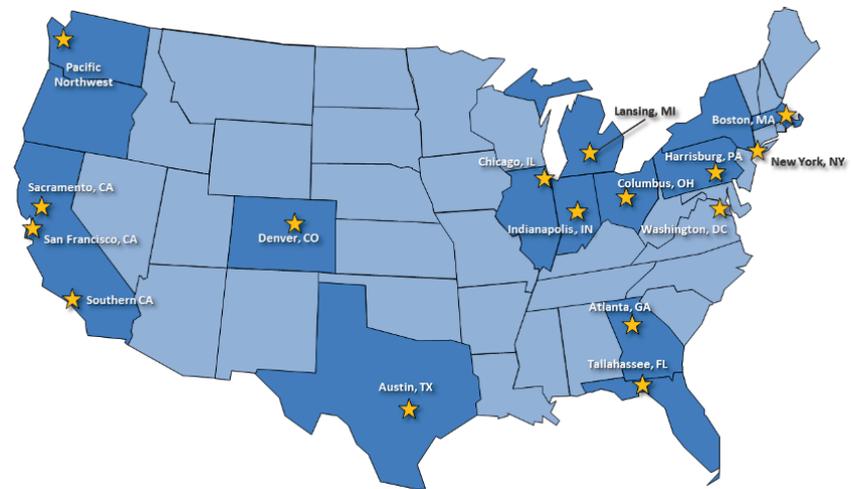
November 3, 2015

About HMA

- Health Management Associates (HMA) is a consulting firm specializing in the fields of:
 - health system restructuring,
 - health care program development,
 - health economics and finance,
 - program evaluation, and
 - data analysis
- Leader in providing technical and analytical services, with a special concentration on addressing the needs of the medically indigent and underserved.

About HMA

- Private, for-profit “C” corporation
- Incorporated in the State of Michigan in good standing
- Founded in 1985
- National firm with 16 offices across the country
- HMA CS: operating division within HMA
 - specifically designed to support a broad array of health, human, and social service organizations and issues



About HMA Community Strategies

- Designed to support community organizations and partnerships across sectors
- Focuses on social determinants of health, like caregiver supports, respite, housing, food, transportation
- Designed to provide research and consulting to a broad array of health, human and social service organizations and issues
- Experts in health and human services, community-based organizations

About HMA and HMA CS

- We are a national firm with a community focus
- Our approach with any project is collaborative, communicative, and partnership based
- Our team is deeply knowledgeable about the issues associated with caregiver supports and services

Proposed Project Approach

- Pre-Task: Kickoff meeting
- Task 1: Identify caregiver resources, services, and supports
 - Develop inventory of state resources by type, region, and county
 - Data Sources include (but not limited to): stakeholder interviews, internet searches, public documents and research

Proposed Project Approach

- Task 2: Identify barriers and challenges that family caregivers experience
 - Conduct two Town Hall Forums
 - Discuss issues around caregiver training, respite care services, medical leave policies, etc.
- Task 3: Identify best practices
 - Draw on expertise from past projects
 - Key informant interviews with national leaders on caregiver supports and services
 - Review existing published research, policy papers, and other reports

Proposed Project Approach

- Task 4: Identify emerging practices and technology
 - Conduct key informant interviews (see Task 3)
 - Review existing research and other materials
- Task 5: Provide recommendations
 - Develop a report that can support the committee to develop solutions that are data-driven and informed by consumers
 - Draft report of preliminary findings presented to the committee in March 2016
 - Final report delivered to the committee by May 10

Proposed Project Timeline

- Kickoff meeting (Fall 2015)
- Inventory of resources (Task 1, by Jan. '16)
- Town Hall Forums (Task 2, by Feb. '16)
- Identify best practices (Task 3, by Feb. '16)
- Emerging practices/tech. (Task 4, by Feb. '16)
- Preliminary findings (Task 5, by March '16)
- Delivery of the final report (Task 5, May 10, 2016)

Team Qualifications

Proposed Team

- Lisa Shugarman, PhD (Project Manager)
- Marci Eads, PhD
- Chris Armijo, MSPH
- Robyn Odendahl, MPA
- Jackie Laundon, MA

Team Qualifications

Past Experience

Project Title	Work with Committees	Expertise in Aging and LTSS	Best Practices Research	Stakeholder Engagement	Developing Actionable Plans	Strong Verbal and Written Communications
Colorado Regional Center	✓	✓	✓		✓	✓
Waiver Redesign for Adults with Intellectual and Developmental Disabilities (IDD)	✓	✓	✓	✓		✓
West Hollywood Aging in Place	✓	✓	✓	✓	✓	✓
Respite Care Study for HB15-1233	✓	✓	✓		✓	✓

Questions & Discussion