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Enterprise Services Director

**Enterprise
Architecture
Program**





Three Takeaways

Presented by Gary J. Vetter, ITD 

- 1) ITD has a statutory responsibility to develop statewide IT standards
- 2) The Enterprise Architecture program ensures that IT standards and solutions are developed collaboratively for the enterprise
- 3) Significant improvements have been made to the Enterprise Architecture program in 2015



1) Statutory Responsibility

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Information technology standards

Based on information from state agencies and institutions, the department (ITD) and the office of management and budget shall develop statewide information technology policies, standards, and guidelines...



2) Enterprise Collaboration

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Enterprise Architecture (EA) exists to provide a collaborative, consensus building process among agencies that sets common goals and coordinates the delivery of information technology services

Conceptual Principles:

- Optimize for the enterprise
- Utilize standard technologies
- Create customer-centric services
- Ensure business continuity
- Secure the enterprise



2) Enterprise Collaboration

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Common Activities:

- Create and manage standards and guidelines
- Process requests for exemptions
- Process requests for technical analysis

Metrics:

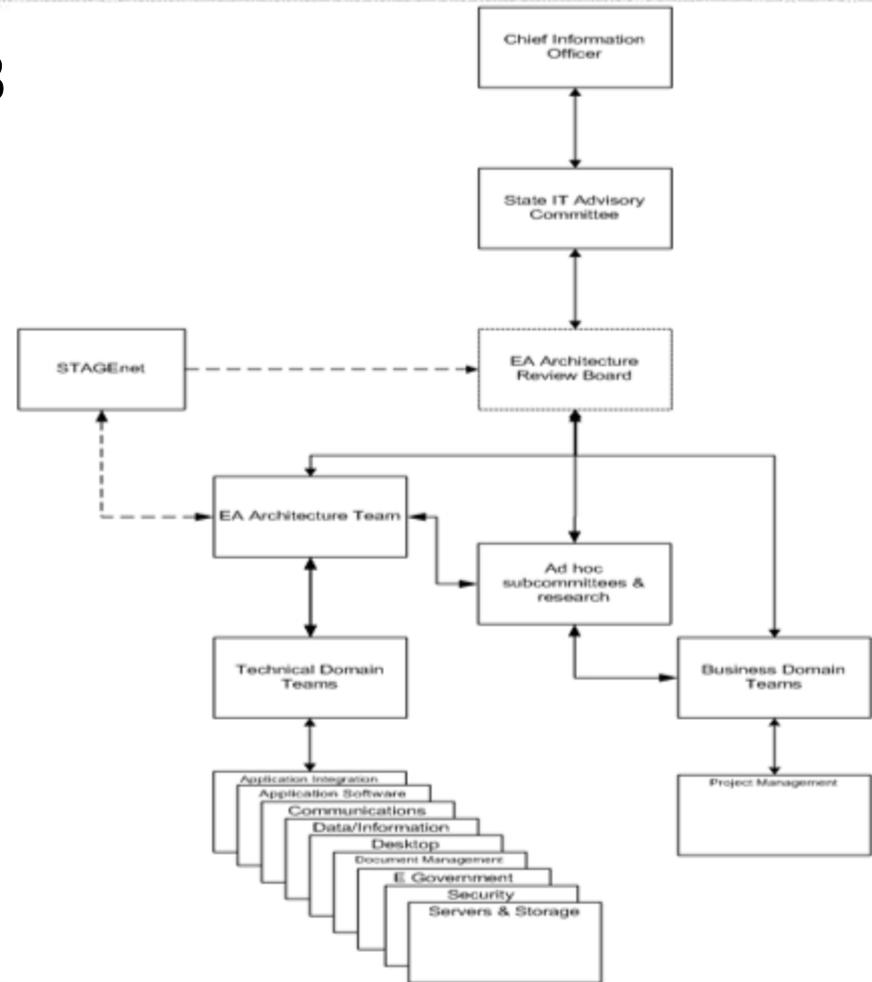
- 90 people from 25 agencies
- 33 standards (anti-virus, databases, project mgmt., email, etc.)
- 3 guidelines (business intelligence tools, copyright/trademark, etc.)
- 4 best practices (web development, domain naming, privacy policy, etc.)



3) Process Improvements

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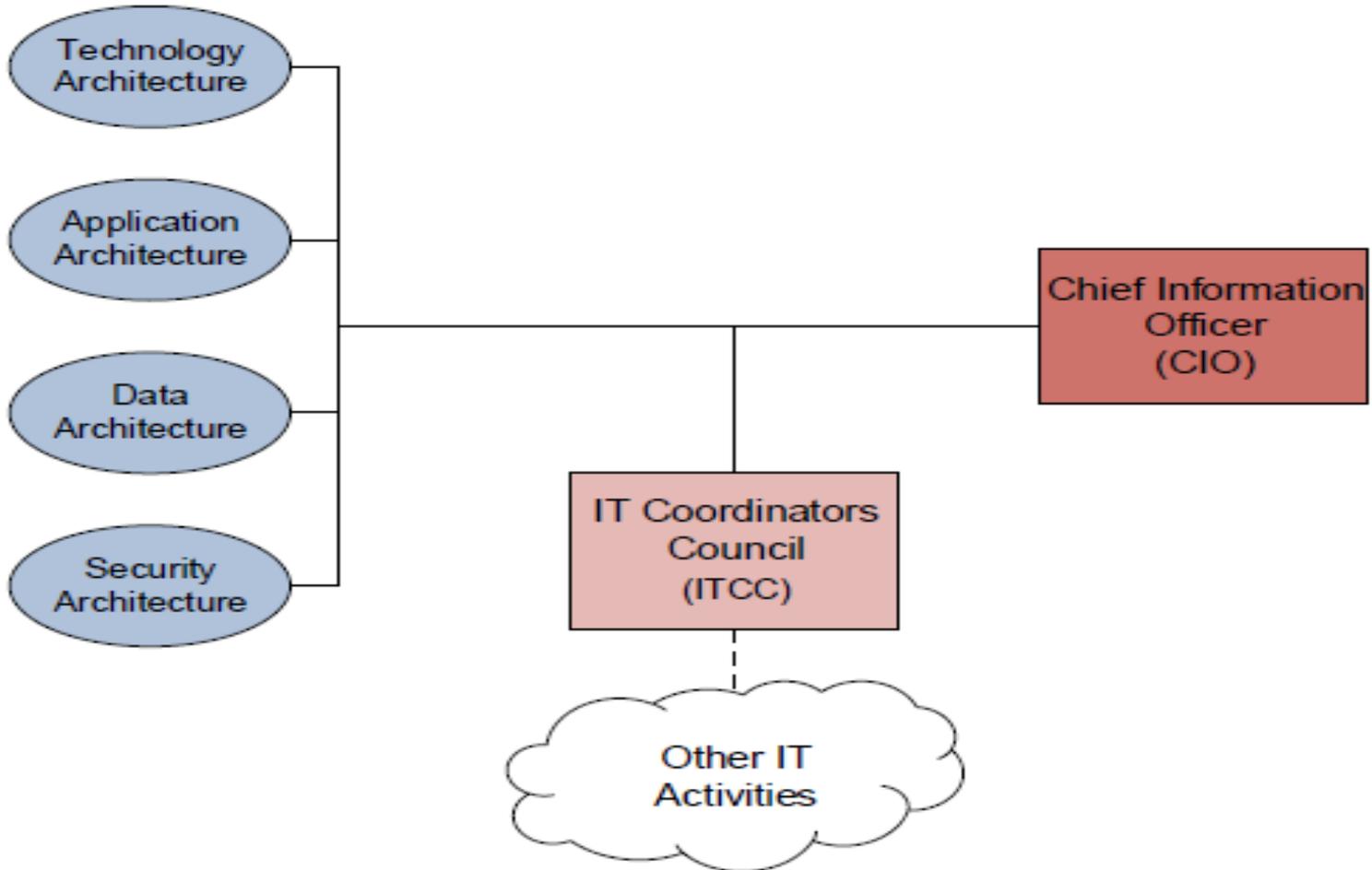
- Established in 2002-2003
- Achieved original intent
- Evolved to include
 - Architect Review Board
 - Architect Team
 - 10 Domain Teams
- Began to stagnate
 - *Too slow*
 - *Too bureaucratic*
 - *Not enough value*





3) Process Improvements

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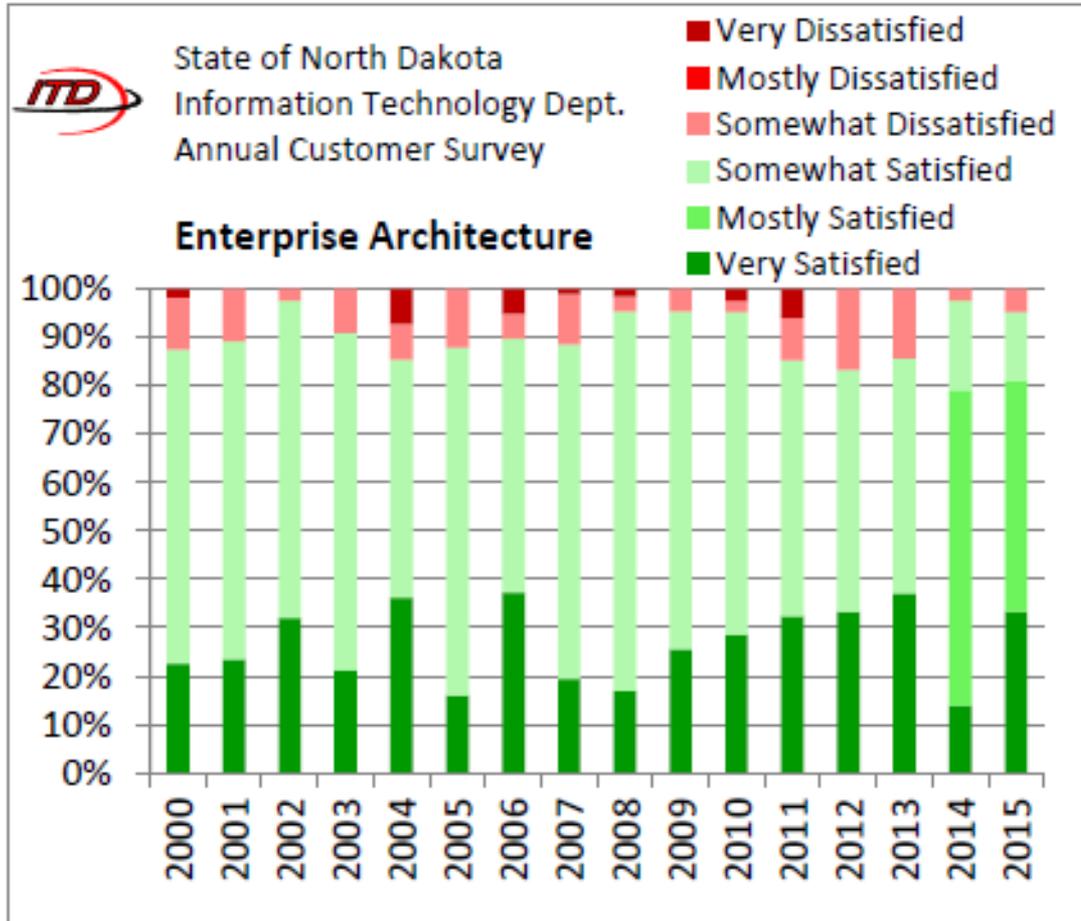
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- Flattened hierarchy
- Modernized and consolidated teams
- Created IT Coordinators Council
- Removed formal/approved membership
- Replaced voting with surveys
- Updated EA program website
- Began publishing agendas and meeting recaps so non-participants could stay engaged



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