Department of Human Services
Health Care Reform Review Committee
Representative George Keiser, Chairman
May 14, 2014

Chairman Keiser, members of the Health Care Reform Review Committee, I am Julie Schwab, Director of Medical Services for the Department of Human Services (Department). I appear before you to provide an update on the Medicaid Expansion.

Medicaid Expansion

Enrollment

As of May 6, 2014, Medicaid Expansion enrollment was approximately 7,883 individuals. Our data shows that most enrollees are childless adults (there are some adults with dependent children), slightly over half of the expansion enrollees are female (52%), a little more than half (56%) are ages 19-44, and the majority (69%) are rural (urban covering only Burleigh and Cass counties). These trends have remained stable since enrollment began in January 2014. Enrollment has continued to grow steadily.

The open enrollment period for the Federal Marketplace ended on March 31, 2014. Individuals are still able to apply for Medicaid Expansion at the federal website. Those applications are sent to the State via a weekly, flat file and processed for a full eligibility determination. Currently, the flat file contains approximately 100–150 clients. Some weeks prior were higher.

The State continues to have a contract with Automated Health Systems (AHS) to assist with enrollment of individuals. AHS is able to accept

applications, answer questions about enrollment status, and solicit additional information needed to process applications.

Coverage Trends for Medicaid Expansion

Case Management

North Dakota Medicaid Expansion through Sanford Health Plan (SHP) offers recipients extra help when or if they have chronic conditions or complex medical needs. Options available to SHP members include the Disease Management and/or Case Management Programs. Both programs are designed to coordinate a member's health care needs and services. Members who have been identified as having chronic conditions such as diabetes, heart failure, hypertension, or asthma are enrolled into the SHP Disease Management. These members receive tool kits related to their condition and if considered high risk, the member will be connected with a Health Plan Case Manager. In addition, members who are hospitalized (i.e.; behavioral health, medical, or surgical) are connected with the Case Management Program. The case managers are registered nurses who understand all parts of the health care system, working with both the member and provider to facilitate coordination of care in an effort to close gaps, encourage adherence to treatment plans, and overall improve compliance with evidence-based medicine standards.

As of May 6, there are 578 Medicaid Expansion clients currently receiving case management from the Sanford Health Plan.

COMPLEX CASE MANAGEMENT	**4**
Chronic High Utilization	1
Chronic Multiple Conditions	1
Complicated Case	2

DISEASE MANAGEMENT	**574**
Congestive Heart Failure	24
Diabetes	200
Hypertension	277
Asthma	73

In addition, these other programs are being monitored:

Healthy Pregnancy Program	44
Inpatient Behavioral Health	3
Inpatient Medical/Surgical	8

Call Center Volume

The call center volume has decreased and questions continue to center around coverage benefits, questions about ID cards, and eligibility status.

This concludes my testimony. I am happy to answer any questions.